

The Garland
Roof Asset
Management
Program
RAMP®



since 1895



The Garland Company is a business steeped in the history and traditions of a worldwide waterproofing industry. Customer care is a phrase used repeatedly throughout this profile. This is no coincidence as it continually defines the philosophy and strategy of the Garland Company in the UK and internationally.

The Garland Company and RAMP®



Founded by J.B. Wise in 1895, as a supplier of refining products, The Garland Company has developed from a local manufacturer and distributor of oils, greases and paints into one of the industry's worldwide leaders of high performance roofing and building maintenance systems, specialising in the architectural, local authority, commercial and industrial markets.

By listening and remaining dedicated to its customers needs, The Garland Company has succeeded by providing innovative solutions in a demanding and ever changing market. Its range of membranes, standing seam systems, liquid coatings, and flooring solutions have gained worldwide recognition for their quality and longevity.

The Garland Company has completed many projects throughout the UK, from industrial complexes through local authority educational and social housing contracts and commercial buildings.



RAMP

Like all assets, you cannot afford to have an out-of-sight, out-of-mind mentality with your building envelope, especially the roof. Roofing is one of the most expensive investments that a building owner can make; so it pays to keep track of its performance.

The Garland Roof Asset Management Program (RAMP®) with its integrated package of professional roof management services is designed to extend the longevity of your roofs, while increasing the value of your properties.

Lost guarantees, inconsistent documentation from one facility to the next, neglected maintenance, lack of timely communication during work-in-progress and unanticipated loss of revenue related to emergency repairs. All these become problems of the past after organising your roofing records in the RAMP® customised database. You can document periodic maintenance, verify roof conditions and manage your roofing assets proactively.

To experience RAMP® for yourself type the following into your browser programme:
<http://ramp.garlandukltd.co.uk>

At the Login Page enter:
Username: *Johnson and Jones*
Password: *jonesy*

Be sure to enter capital letters as shown above.



www.garlandukltd.co.uk

Secure and Confidential

Garland recognise its clients need for total security with its RAMP® database. Information cannot be accessed without due authority which ensures privacy and that all property portfolio details remain confidential to the user.

After all the information concerning a users property have been entered on the RAMP® system, the client will be allocated their own user name and password. Information can only be accessed following the input of these details. A separate area can be allocated for different properties therefore requiring independent passwords or the clients complete portfolio can be contained in one entry.



Roof Visits and Samples

The first step on the RAMP® ladder is to initiate roof inspections by one of Garlands experienced technical professionals who will visit the site in order to make a thorough assessment of all areas under consideration.

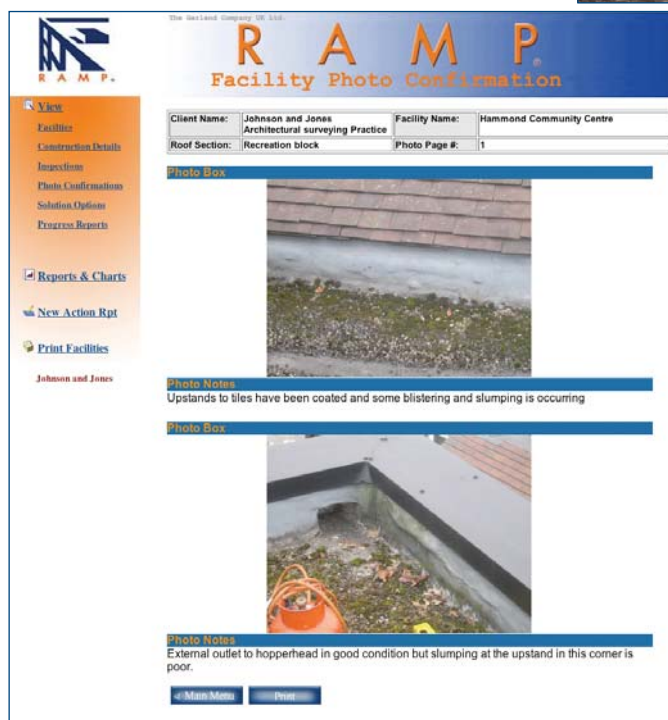


Based all around the UK, the Garland Team are without exception renowned for their technical knowledge based on many years of experience in the UK roofing industry.

It will be necessary to assess the build up and condition of the roof by cutting core samples in the existing construction as well as ascertaining all other necessary information such as the level of falls and the thermal properties of the roofs in question.



Using this and all other associated information, a thorough, professional report then can be compiled on all the properties within the RAMP® database.





Garlands thorough inspection of the clients property provides a wealth of invaluable information. These details will be formatted ready to be entered onto the RAMP® database giving the client future access to this unique tool for maintaining their roofing portfolio.



Adding your Information

Following the initial inspection all information will be entered into RAMP® by the Garland Company. Further information/updates can then be easily added or revised by either the client or Garlands representatives.

Facility Summary

The Garland Company UK Ltd.

RAMP

Facility Summary

View

- Facilities
- Construction Details
- Inspections
- Photo Confirmations
- Solution Options

Reports & Charts

New Action Rpt

Print Facilities

Johnson and Jones

Facility Details		Facility Photo	
Client ID:	Johnson and Jones Architectural surveying Practice	Facility ID:	Hammond Community Centre
Square Meters (entire facility):	1,600	Location:	Stirchway Road Albrighton London
Facility Contact:	Mr. Steven Jones	Contact Email:	xxxxxxxxxxxx
Contact Title:	Managing Director	Contact Phone:	xxxxxxxxxx
Fax Number:	xxxxxxxxxx	Last Inspection:	Roofs have not been inspected for at least 10-years.

Attachments

Facility Attachments

Main Menu Print

The Garland Company UK Ltd.

RAMP

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Johnson and Jones

Facility Details Facility Photo

Photo Notes

The above drawing shows an overview of Hammond Community Centre.

The community centre was built in 1962 and basically consists of 4 roof areas. Information gathered suggests that the roof areas have been re-waterproofed at least once since the opening of the building. There is no recorded documentation or guarantees in place for any of the roofing works that were surveyed.

Attachments

Facility Attachments

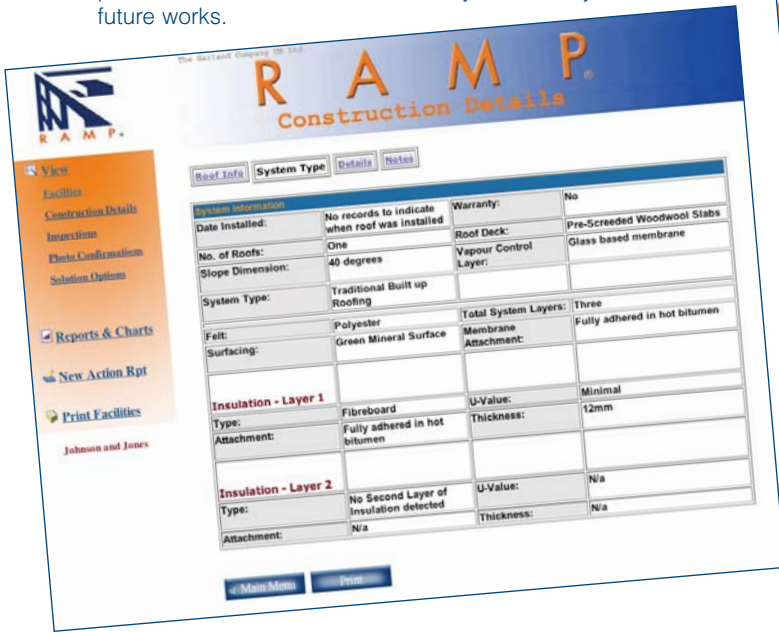
Main Menu Print

A facility summary provides all necessary information regarding the property location, square meterage and client information. This is supported by a photographic record of the roofs that have been inspected, providing details of separate areas and locations.

This tool assists the client in the future, by locating all areas by visual means and can serve as a useful reminder to the user of the individual areas of a property that may not have been visited for a long period of time.

Details of Existing Construction

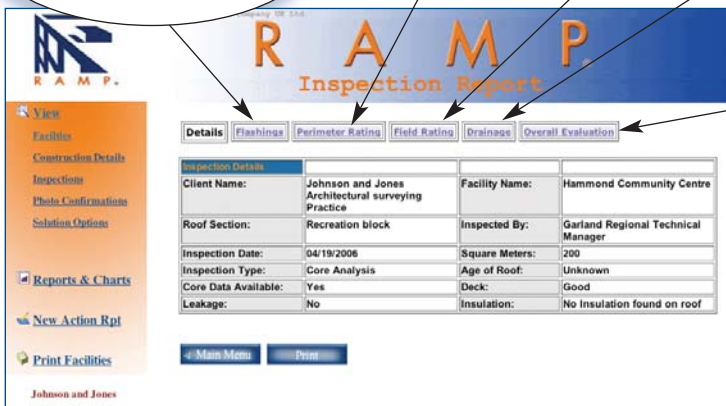
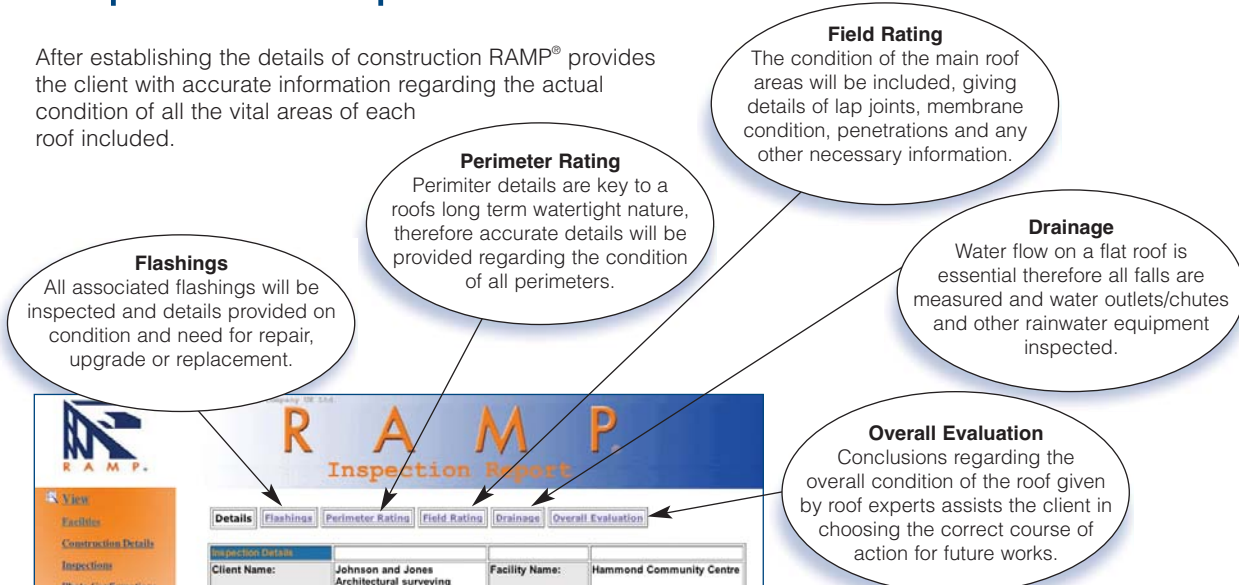
To understand the future requirements of a roof it is necessary to assess the existing construction of each area to be included in the RAMP® database. Garlands technical representatives are fully experienced in accurately identifying different types of roof construction and will provide all the information necessary to correctly evaluate future works.



Information will be provided concerning the age of the existing roof and construction build up, including the types of membrane present, the nature of the structural decking beneath the roof build up, whether the roof has any thermal value and if so the type of insulation present and where it is situated (cold roof or warm roof).

Inspection Report

After establishing the details of construction RAMP® provides the client with accurate information regarding the actual condition of all the vital areas of each roof included.



All this invaluable information enables the client to make the correct decisions where future maintenance or replacement is concerned based on accurate and up to date information concerning the roofs condition.



Using the information gathered, Garlands technical representatives will suggest a maintenance programme for the roof areas inspected. Rest assured that the suggestions will be based on the sound technical information gathered by the UK's most professional roofing manufacturer/supplier.

Solution Options

Solutions might take the form of simple ongoing maintenance, partial restoration or perhaps complete replacement. Alternatively a choice of refurbishment recommendations might be included assisting the client to fit a solution to their budget.

Accompanying the recommendations will be specifications for the works to be undertaken, a useful tool for clients when quotations are required or contracts are eventually sent out to tender. Accompanying all suggested solutions is an accurate budget estimate for the works required.

Progress Report

Whilst contractors are on site Garland provide a roof monitoring service that ensures the quality of works being undertaken. Details of these visits will be entered onto the database thus enabling a RAMP® client to view progress

reports on-line after a roof visit has been made. Another supremely useful tool included on the RAMP® database provided by Garland UK Ltd.



RAMP® Associated Information

The time and attention devoted to your Roof Asset Management Programme demands the same duty of care from future product specification and accreditation, contracting services and affiliated guarantees. The Garland Company reassures its clients in all these associated areas with a package of services that is unsurpassed in the UK roofing industry.



RAMP® planning and specification demands the services of a like minded contracting organisation. You can rest assured that The Garland Company will provide you with a list of approved companies

who have met the criteria set down in our stringent approval process. We insist on, competent pricing, proficient site practice and effective contract management. We strive via a training programme to partner with company's who will purvey only the highest standards of workmanship at

this critical stage of your project.

The workmanship of our approved contractor network is monitored, approved and guaranteed against failure under the terms and conditions of the subsequent Garland guarantee. (see below)

Piece of Mind Guarantee

With The Garland Company's RAMP® providing, innovative products technical design and workmanship to the highest standard it is natural that all systems and applications are backed up by long standing, credible guarantees.

Depending upon product and criteria, guarantees of up to a thirty year duration are available to the UK specifier. Your Garland Regional Technical Manager will discuss your guarantee requirements and provide proposals based on system choice and duration available. (Full details of guarantees and criteria are available on request).

Garland guarantees cover failure in product and/or workmanship and the cost of replacement with none of the financial limitations or excess' that exist on so many of the schemes available in today's market place. This is possible owing to the guarantee being backed by a worldwide organisation ever present since 1895.

Independent Accreditation



Along with Garland long term guarantees RAMP® clients can take comfort from the existence of British Board of Agreement (BBA) accreditation for selected products in the Garland range of systems. Garland's commitment to the testing of its products and their subsequent accreditation is the final piece in their UK customer care jigsaw.





since 1895

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